

Revisited Sector Paper on:

# ISIC 7310 Advertising

Kat Pegler & Matt Berger Jiří Šulc United Kingdom ONS
Czech Statistical Office

# **International Progress**

## 2009 Country Progress Report (20 countries)

## ISIC 7310 Advertising

- SPPI 16 countries
- Turnover data 19 countries

## ISIC 7320 Market Research & Opinion Polling

- SPPI 13 countries
- Turnover data 18 countries

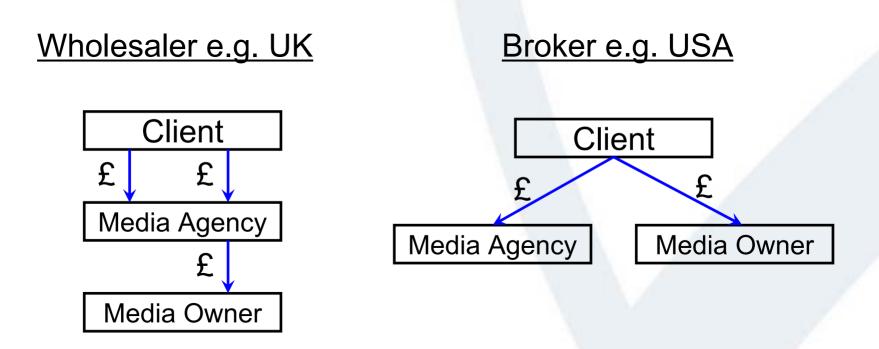
# ISIC 7320 - Market Research and Opinion Polling

- Lack of previous work makes "revisited" paper difficult
- Possible topic at future meetings
- This work focuses on Advertising services only

AIM: To highlight the two key issues experienced by statistical offices in the collection of turnover data and the development of SPPIs for Advertising Services

#### **Business Models – International Differences**

Transaction can take place in two ways:



...or both (e.g. Germany, USA)

#### **Business Models – International Differences**

#### UK -

- Agency is "principal in law" for purchase of media space and production
- Charge client agency fee plus cost of media and/or production
- Agency accounts include price of media

#### USA -

- Client is "principal in law"
- Charge client agency fee only
- Agency accounts exclude price of media

#### **Business Models - Turnover**

# National Accounts is main user of turnover data – data collected must meet their needs

If agency acts like a wholesaler

→ Collect gross turnover (agency fee plus media price)

If agency acts like a broker

→ Collect net turnover (only agency fee)

If both transaction types occur

→ Identify whether to collect net or gross on an individual agency basis

#### **Business Models - SPPI**

### Price for service or price paid by customer?

We could collect:

- Price for service provided by agency, or...
- Price for service plus price of media and/or production costs

Advertising SPPI = money received by agency for provision of service

However, the SPPI *must* match the turnover collected to be a suitable deflator for National Accounts.

#### **Business Models - SPPI**

For example, for the services of media agencies...

lf -

Turnover = service fee + price of media SPPI = price for service

Then -

An increase in price of media will show as increased output of advertising services

**But-**

This is NOT what we should be showing!

# **Quality Adjustment - SPPI**

# Is audience size an appropriate measure of quality?

- ONS-CSO questionnaire showed that around half of countries with SPPI account for size of audience in some way
- But...is audience size a suitable quality adjustment?

# **Quality Adjustment - SPPI**

- Media agencies don't just purchase ad space audience has no effect on planning and analysis services
- Media agencies increasingly using fixed fees based on time taken to make purchase
- UK media agencies don't consider audience size a price determining factor
- Media agency has no control over audience size

We do NOT recommend quality adjustment of SPPI using audience size.

# **SPPI – Dangers of Unit Value methods**

Unit values are the 2<sup>nd</sup> most common pricing method used for "Advertising Placement" SPPI

But...use of audience size could give a false measure of price change if actual audiences are used

# **SPPI – Dangers of Unit Value methods**

Client Client instructs agency to purchase TV space to reach audience of 100,000 Actual audience size achieved = 90,000Media Agency TV station "owes" client 10,000 viewers Media agency negotiates rate of £100 per thousand viewers = £10.000 based on estimated audience of 100,000 Media

#### **Price (estimated audience)**

= £100 per thousand viewers

#### Price (actual audience)

= £111 per thousand viewers

**BUT** – money received by agency is unchanged

# **Summary**

# Business models differ between and sometimes within countries

- Need to determine how agency prices before collecting turnover
- Turnover collected must meet needs of National Accounts
- SPPI must match turnover to act as suitable deflator for National Accounts
- May be conflict between requirements of NA and other users of SPPI

# Audience size is not an appropriate measure of quality

- Actual purchase of media space is a small part of agency's services
- Media agencies have no control over audience size
- Quality adjustment using actual audience figures could cause bias in SPPI

#### **Questions?**

Thank you

Kat Pegler Matt Berger United Kingdom ONS

Jiří Šulc Czech Statistical Office